

Certificate

Standard

ISO/IEC 27001:2022

Certificate Registr. No. **01 153 1700317**

Certificate Holder:



Kisters AG

Pascalstr. 8-10
52076 Aachen
Germany

including the locations according to annex

Scope:

KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS)

Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting;

Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization;

Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT).

Proof has been furnished by means of an audit that the requirements of ISO/IEC 27001:2022 are met.

Validity:

The certificate is valid from 2023-10-05 until 2026-10-04.
First certification 2017

2026-01-30

TÜV Rheinland Cert GmbH
Am Grauen Stein · 51105 Köln

Annex to certificate

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ISO/IEC 27001:2022

Certificate Registr. No. **01 153 1700317**

| No. | Location | Scope |
|-----|--|--|
| /01 | c/o Kisters AG Pascalstr. 8-10 52076 Aachen Germany | KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS)Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting;Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization;Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT).SoA Version 4.1 dated 2025-08-27 |
| /02 | c/o KISTERS AG - Standort Oldenburg Haselriege 13 26125 Oldenburg Germany | KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS)Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting;Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization;Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT).SoA Version 4.1 dated 2025-08-27 |

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Certificate Registr. No. **01 153 1700317**

/03 c/o KISTERS AG - Standort
Duisburg
Arnold-Dehnen-Str. 49
47138 Duisburg
Germany

KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS) Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting; Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization; Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT). SoA Version 4.1 dated 2025-08-27

/04 c/o KISTERS AG - Standort
Karlsruhe
Schoemperlenstr. 12a
76185 Karlsruhe
Germany

KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS) Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting; Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization; Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT). SoA Version 4.1 dated 2025-08-27

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| /05 | c/o KISTERS AG - Standort Meiningen Charlottenstr. 1 98617 Meiningen Germany | KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS)Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting;Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization;Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT).SoA Version 4.1 dated 2025-08-27 |
| /06 | c/o KISTERS AG Hagenower Str. 73 19061 Schwerin Germany | KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS)Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting;Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization;Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT).SoA Version 4.1 dated 2025-08-27 |

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/08

c/o IRM GmbH
Lehrbachgasse 18
1120 Wien
Austria

KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS) Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting; Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization; Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT). SoA Version 4.1 dated 2025-08-27

/09

c/o Stadtwerke Rosenheim
Netze GmbH
Bayerstr. 5
83022 Rosenheim
Germany

Smart Meter Gateway Administration (SMGWA) SoA Version 4.1 dated 2025-08-27

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| /10 | c/o KISTERS AG Rhenusplatz 3 59439 Holzwickede Germany | KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS)Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting;Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization;Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT).SoA Version 4.1 dated 2025-08-27 |
| /11 | c/o Kooperationsgesellschaft Ostbayerischer Versorgungsunternehmen mbH Christoph-Dorner Str. 5 84028 Landshut Germany | Smart Meter Gateway Administration (SMGWA)SoA Version 4.1 dated 2025-08-27 |
| /12 | c/o DB Energie GmbH CD Pfarrer-Perabo-Platz 2 60326 Frankfurt am Main Germany | Smart Meter Gateway Administration (SMGWA)SoA Version 4.1 dated 2025-08-27 |

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/13 c/o YNCORIS GmbH & Co. KG Smart Meter Gateway Administration
Industriestraße 300 (SMGWA) SoA Version 4.1 dated 2025-08-27
50354 Hürth
Germany

2026-02-03


TÜV Rheinland Cert GmbH
Am Grauen Stein · 51105 Köln

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