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To

the Clients of the KISTERS Group

Date
2026-04-14

Classification
KISTERS Controlled

SOC 2 Type II / BSI C5 Type II Bridge Letter

To whom it may concern

The HKKG GmbH Wirtschaftsprüfungsgesellschaft prepared the current SOC 2 Type II and BSI C5 Type II reports, dated 2025-11-24, for the KISTERScloud Services. These reports include tests of operating effectiveness for the period ending 2025-06-30. The audit for the period ending 2026-06-30 is scheduled for August 2026.

KISTERS recognizes the need to maintain an appropriate internal control environment and report on the effectiveness of, as well as material changes to, its internal controls. As of today, based on our records, and to the best of our knowledge, we are not aware of any material changes to the internal controls provided by KISTERS, nor has anything come to our attention that we believe would impact the conclusions reached in the above named SOC 2 Type II and BSI C5 Type II reports.

Please be aware that KISTERS, as a normal part of its operations, continually updates its services and technology as appropriate.

Finally, in order to conclude upon the design and effectiveness of internal controls for KISTERS, you should request and read the current SOC 2 Type II and/or BSI C5 Type II report. This Bridge Letter is not intended to be a substitute for above named reports, or to provide you with a certification of KISTERS internal controls, or to suggest to you that KISTERS has performed a separate evaluation of its controls for the purposes of producing this letter.

Best regards

Dr. Heinz-Josef Schlebusch
DPO & dCISO, KISTERS Group