

Certificate

Standard **ISO/IEC 27001:2022**

Certificate Registr. No. **01 153 1700317**

Certificate Holder:

 **KISTERS**

Kisters AG
Pascalstr. 8-10
52076 Aachen
Germany

including the locations according to annex

Scope:

KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS)
Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting;
Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization;
Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT).

SoA Version 4.0 dated 15.08.24

Proof has been furnished by means of an audit that the requirements of ISO/IEC 27001:2022 are met.

Validity:

The certificate is valid from 2023-10-05 until 2026-10-04.
First certification 2017

2024-11-22



TÜV Rheinland Cert GmbH
Am Grauen Stein · 51105 Köln

Annex to certificate

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No.	Location	Scope
/01	c/o Kisters AG Pascalstr. 8-10 52076 Aachen Germany	KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS)Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting;Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization;Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT).SoA Version 4.0 dated 15.08.24
/02	c/o KISTERS AG - Standort Oldenburg Haselriege 13 26125 Oldenburg Germany	KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS)Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting;Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization;Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT).SoA Version 4.0 dated 15.08.24
/03	c/o KISTERS AG - Standort Duisburg Arnold-Dehnen-Str. 49	KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS)Support Services: Technical Hotline and First Level Support for own

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47138 Duisburg
Germany

Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting; Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization; Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT). SoA Version 4.0 dated 15.08.24

/04 c/o KISTERS AG - Standort
Karlsruhe
Schoemperlenstr. 12a
76185 Karlsruhe
Germany

KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS) Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting; Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization; Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT). SoA Version 4.0 dated 15.08.24

/05 c/o KISTERS AG - Standort
Meiningen
Charlottenstr. 1
98617 Meiningen
Germany

KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS) Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting; Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization; Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA),

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/06	c/o KISTERS AG Hagenower Str. 73 19061 Schwerin Germany	passive/active External Market Participants (EMT/aEMT). SoA Version 4.0 dated 15.08.24 KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS) Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting; Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization; Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT). SoA Version 4.0 dated 15.08.24
/08	c/o IRM GmbH Lehrbachgasse 18 1120 Wien Austria	KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS) Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting; Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization; Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT). SoA Version 4.0 dated 15.08.24
/09	c/o Stadtwerke Rosenheim Netze GmbH Bayerstr. 5	Smart Meter Gateway Administration; SoA Version 4.0 dated 15.08.24

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83022 Rosenheim
Germany

/10 c/o KISTERS AG
Rhenusplatz 3
59439 Holzwickede
Germany

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/11 c/o Kooperationsgesellschaft
Ostbayerischer
Versorgungsunternehmen mbH
Christoph-Dorner Str. 5
84028 Landshut
Germany

Smart Meter Gateway Administration;SoA
Version 4.0 dated 15.08.24

/12 c/o DB Energie GmbH
CD
Pfarrer-Perabo-Platz 2
60326 Frankfurt am Main
Germany

Smart Meter Gateway Administration;SoA
Version 4.0 dated 15.08.24

/13 c/o YNCORIS GmbH & Co. KG
Industriestraße
300
50354 Hürth
Germany

Smart Meter Gateway Administration;SoA
Version 4.0 vom 15.08.24

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2025-01-27



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