

# Certificate

Standard **ISO/IEC 27001:2013**

Certificate Registr. No. **01 153 1700317**

Certificate Holder:



**Kisters AG**  
Pascalstr. 8-10  
52076 Aachen  
Germany

including the locations according to annex

Scope:

KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS) Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting; Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization; Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT).

Statement of Applicability (SoA) from 11.08.2023 - Rev. 2.4

Proof has been furnished by means of an audit that the requirements of ISO/IEC 27001:2013 are met.

Validity:

The certificate is valid from 2023-10-05 until 2025-10-30.  
First certification 2017

2023-09-28

A handwritten signature in blue ink, likely of a representative from TÜV Rheinland.

TÜV Rheinland Cert GmbH  
Am Grauen Stein · 51105 Köln

# Annex to certificate

Standard

**ISO/IEC 27001:2013**

Certificate Registr. No.

**01 153 1700317**

## No. Location

## Scope

/01 c/o Kisters AG  
Pascalstr. 8-10  
52076 Aachen  
Germany

KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS) Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting; Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization; Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT).

Statement of Applicability from 11.08.2023 - Rev. 2.4

/02 c/o KISTERS AG - Standort  
Oldenburg  
Haselriege 13  
26125 Oldenburg  
Germany

KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS) Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting; Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization; Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT).

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**ISO/IEC 27001:2013**

Certificate Registr. No. **01 153 1700317**

/03 c/o KISTERS AG - Standort  
Duisburg  
Arnold-Dehnen-Str. 49  
47138 Duisburg  
Germany

KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS) Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting; Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization; Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT).

Statement of Applicability from 11.08.2023 - Rev. 2.4

/04 c/o KISTERS AG - Standort  
Karlsruhe  
Schoemperlenstr. 12a  
76185 Karlsruhe  
Germany

KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS) Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting; Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization; Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT).

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Certificate Registr. No. **01 153 1700317**

/05 c/o KISTERS AG - Standort  
Meiningen  
Charlottenstr. 1  
98617 Meiningen  
Germany

KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS) Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting; Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization; Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT).

Statement of Applicability from 11.08.2023 - Rev. 2.4

/06 c/o KISTERS AG  
Hagenower Str. 73  
19061 Schwerin  
Germany

KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS) Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting; Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization; Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT).

Statement of Applicability from 11.08.2023 - Rev. 2.4

/07 KISTERS AG  
c/o ZEAG Energie AG  
Weipertstr. 41  
74076 Heilbronn  
Germany

Smart Meter Gateway Administration;

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Standard **ISO/IEC 27001:2013**

Certificate Registr. No. **01 153 1700317**

/08 KISTERS AG  
c/o IRM GmbH  
Lehrbachgasse 18  
1120 Wien  
Austria

KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS) Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting; Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization; Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT).

Statement of Applicability from 11.08.2023 - Rev. 2.4

/09 KISTERS AG  
c/o Stadtwerke Rosenheim  
Netze GmbH  
Bayerstr. 5  
83022 Rosenheim  
Germany

Smart Meter Gateway Administration;

Statement of Applicability from 11.08.2023 - Rev. 2.4

/10 KISTERS AG  
c/o EUS GmbH  
Rhenus Platz 3  
59439 Holzwickede  
Germany

KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS) Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting; Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization; Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT).

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|--|---|
| /11 KISTERS AG<br>c/o Kooperationsgesellschaft<br>Ostbayerischer<br>Versorgungsunternehmen mbH<br>Christoph-Dorner Str. 5<br>84028 Landshut<br>Germany | Smart Meter Gateway Administration;<br>Statement of Applicability from 11.08.2023 - Rev.<br>2.4 |
| /12 KISTERS AG<br>c/o DB Energie GmbH<br>CD<br>Pfarrer-Perabo-Platz 2<br>60326 Frankfurt am Main<br>Germany  | Smart Meter Gateway Administration;<br>Statement of Applicability from 11.08.2023 - Rev.<br>2.4 |
| /13 KISTERS AG<br>c/o YNCORIS GmbH & Co. KG<br>Industriestraße 300<br>50354 Hürth<br>Germany   | Smart Meter Gateway Administration<br>Statement of Applicability from 11.08.2023 - Rev.<br>2.4  |

2023-09-28



TÜV Rheinland Cert GmbH  
Am Grauen Stein · 51105 Köln