

Certificate

Standard **ISO/IEC 27001:2022**

Certificate Registr. No. **01 153 1700317**

Certificate Holder:



Kisters AG
Pascalstr. 8-10
52076 Aachen
Germany

Scope:

KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS)
Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting;
Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization;
Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT).

SoA Version 5.0 vom 06.08.2026

Proof has been furnished by means of an audit that the requirements of ISO/IEC 27001:2022 are met.

Validity:

The certificate is valid from 2026-10-05 until 2029-10-04.
First certification 2017

2026-09-16

A handwritten signature in blue ink, likely belonging to a representative of TÜV Rheinland.

TÜV Rheinland Cert GmbH
Am Grauen Stein · 51105 Köln

Annex to certificate

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Certificate Registr. No. **01 153 1700317**

No.	Location	Scope
/01	c/o Kisters AG Pascalstr. 8-10 52076 Aachen Germany	KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS)Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting;Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization;Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT). SoA Version 5.0 vom 06.08.2026
/02	c/o KISTERS AG - Standort Oldenburg Haselriege 13 26125 Oldenburg Germany	KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS)Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting;Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization;Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT). SoA Version 5.0 vom 06.08.2026

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/03

c/o KISTERS AG - Standort
Duisburg
Arnold-Dehnen-Str. 49
47138 Duisburg
Germany

KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS) Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting; Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization; Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT).

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Certificate Registr. No. **01 153 1700317**

/04 c/o KISTERS AG - Standort
Karlsruhe
Schoemperlenstr. 12a
76185 Karlsruhe
Germany

KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS) Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting; Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization; Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT).

SoA Version 5.0 vom 06.08.2026

/05 c/o KISTERS AG - Standort
Meiningen
Charlottenstr. 1
98617 Meiningen
Germany

KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS) Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting; Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization; Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT).

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/06

c/o KISTERS AG
Hagenower Str. 73
19061 Schwerin
Germany

KISTERScloud Services: Data and Content Services, Application Service Providing (ASP), Platform as a Service (PaaS), Software as a Service (SaaS) Support Services: Technical Hotline and First Level Support for own Software Solutions, Remote System Maintenance, Database Maintenance and Troubleshooting; Software Development: BU Energy, BU HydroMet, BU EHS, BU ITX/Visualization; Business Process Services and Software as a Service: Smart Meter Gateway Administration (SMGWA), passive/active External Market Participants (EMT/aEMT).

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/08

c/o IRM GmbH
Lehrbachgasse 18
1120 Wien
Austria

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/10

c/o KISTERS AG
Rhenusplatz 3
59439 Holzwickede
Germany

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2026-09-22



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